

A photograph of a flooded urban street. In the foreground, several large white sandbags are piled up. In the background, three emergency responders in red and black gear are wading through the floodwater, pushing a red inflatable boat. The scene is reflected in the calm water.

# PARTICIPANT SEMINAR

2019 LOS ANGELES COUNTY  
STATEWIDE MEDICAL AND HEALTH  
EXERCISE

# Welcome

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- ❑ Opening Remarks
  - ❑ Cheryn Watkins
- ❑ House Keeping
  - ❑ Please silence phones and step outside to take calls
  - ❑ Wi-Fi = Library
  - ❑ Restrooms
  - ❑ Emergency Exits

Thank you

# Today's Agenda

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## Morning Session:

- ☐ 7:30am Registration
- ☐ 8:00am Office of Emergency Management
- ☐ 8:45am Disaster Management Area
- ☐ 9:30am Break
- ☐ 9:45am Flooding in Los Angeles County
- ☐ 10:30am Exercise Planning 101
- ☐ 11:15am Break
- ☐ 11:30am ReddiNet Overview

# Today's Speakers

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- ❑ Ashu Palta, Office of Emergency Management
- ❑ Diana Manzano–Garcia, Disaster Management Areas
- ❑ Loni Eazell, Los Angeles County Public Works
- ❑ Elaine Forsythe, Los Angeles County EMS Agency
- ❑ Terry Crammer, Los Angeles County EMS Agency



# Emergency Management in Los Angeles County

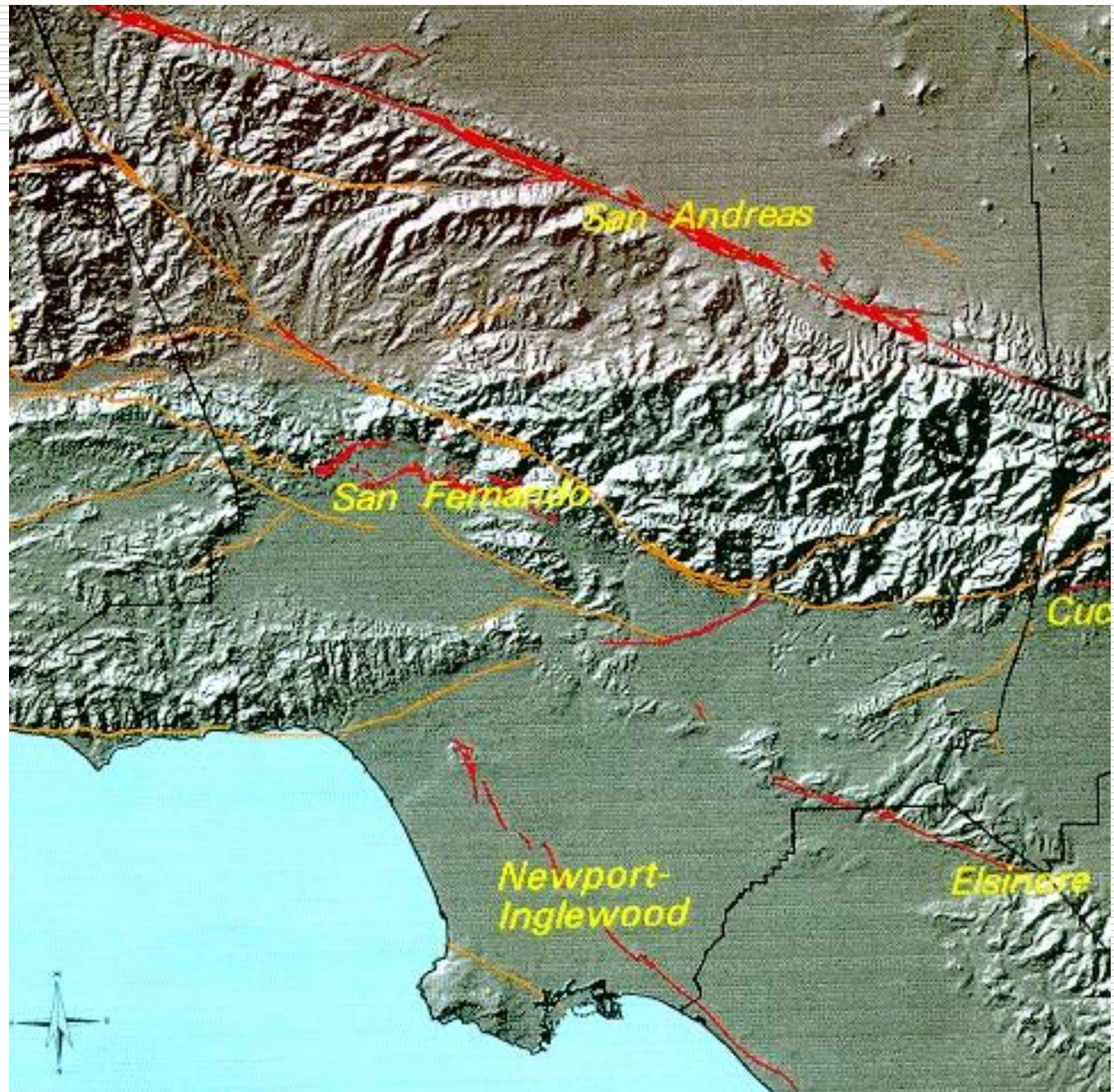
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County Departments, Cities & Special Districts





- Size - 4,083 sq mi
- Population – ~12m
- Terrain & climate:
  - 9 feet below sea level to 10,080 feet.
  - Coastal plain, valleys, mountains, high desert.
  - Flat land - 1,741 square miles.
  - Annual mean temperature – 66 degrees F.
  - Annual average precipitation - 14.77 inches.





# LA Operational Area

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- ☐ Cities – 88
  - ☐ Unincorporated Areas – 137+
  - ☐ School Districts – 100+
  - ☐ Special Districts – 200+
  - ☐ Non-Governmental Organizations
    - ☐ Non-profits
    - ☐ Businesses
-



# County Government

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- ☐ 5 Member Board of Supervisors
  - ☐ 30 billion dollar annual budget
  - ☐ 25 freeways
  - ☐ 35 Departments
  - ☐ 100,000 County Employees
  - ☐ 1,000,000 population in Unincorporated Co.
  - ☐ 10,000,000 total population (approximate)
  - ☐ Economy in 2017-18
    - California would rank 5<sup>th</sup> in the world
    - In the U.S. ranking is CA, TX, NY, then LA Metro Area
-





1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466
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# CA Emergency Management

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SEMS was adopted to facilitate information flow and coordination and mandates the following:

- ☐ Incident Command System
- ☐ Multi-Agency Coordination
- ☐ Master Mutual Aid
- ☐ Operational Areas

**STANDARDIZED  
EMERGENCY  
MANAGEMENT  
SYSTEM (SEMS)**



# Incident Command System

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## ☐ ICS standardized:

- Terminology
  - Chain of Command, Accountability
  - Information and Intelligence Management
  - Action Planning, Resource Management
  - Communications
-



# Multi-Agency Coordination

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- ☐ All levels of government and disciplines allowed to work together more efficiently and effectively
  - ☐ Works across disciplines; across jurisdictions; across levels of government
  - ☐ Occurs whenever different agencies interact in preparedness, prevention, response, recovery, and mitigation
-





# Master Mutual Aid

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- ☐ California Master Mutual Aid Agreement
- ☐ MMA originally signed in 1950
- ☐ Specially agreements for assistance are not necessary
- ☐ No party is required to unreasonably deplete resources





# LA Operational Area

---

- ☐ Cities – 88
  - ☐ Unincorporated Areas – 137+
  - ☐ School Districts – 100+
  - ☐ Special Districts – 200+
  - ☐ Non-Governmental Organizations
    - Non-profits
    - Businesses
    - Houses of Worship
-



# County “Only” Services

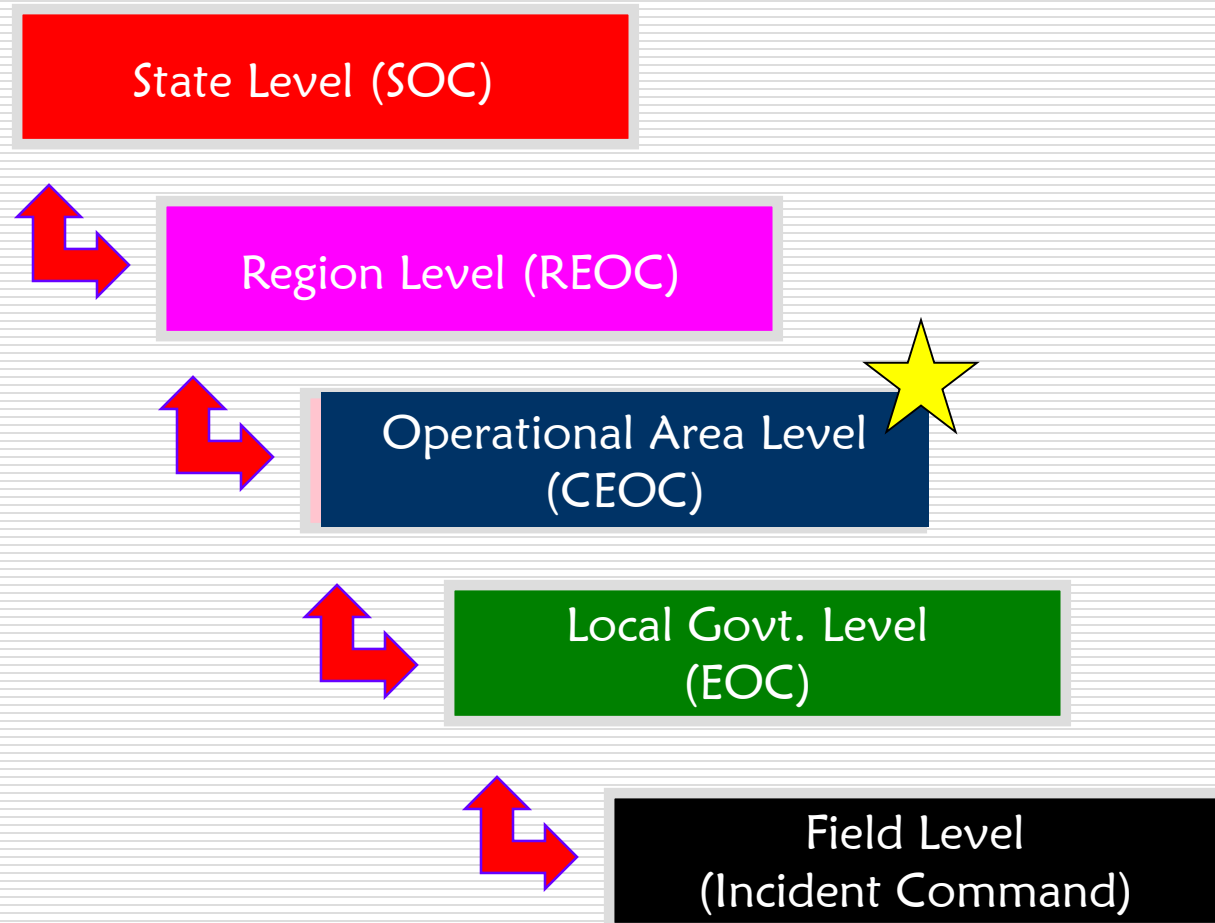
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- ☐ Jails
  - ☐ Social Services
  - ☐ Child Protective Services
  - ☐ Health Services
  - ☐ Public Health Services (Long Beach & Pasadena)
  - ☐ District Attorney
  - ☐ Coroner
  - ☐ Mental Health
  - ☐ Assessor
  - ☐ Courts - \*
-



# Coordination Model

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# Emergency Operations Center

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- ☐ Base Isolated for an 8.3 earthquake
  - ☐ Connectivity with California Integrated Seismic Network
  - ☐ Sheriff's Departmental Operations Center
  - ☐ Satellite Communications
  - ☐ Incident Management System (OARRS)
  - ☐ County Radio System (CWIRS)
  - ☐ Volunteer Radio Communications
  - ☐ Alert LA County – Mass Notification System
-



# Information Reporting

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- We collect and coordinate:
    - Damage Estimates
    - Service Interruptions (utilities and transportation)
    - Status of County Government
    - Status of City Governments
    - Status of emergency responder organizations
    - Resource Needs in the Operational Area
-

# Disaster Management Areas

- ◆ Once called Civil Defense Areas – the concept has existed since the 1940's
- ◆ Each of the eight Areas (A-H) has a full or part-time professional emergency manager who coordinates emergency planning, preparedness and recovery efforts on behalf of their cities.





# Getting Information

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<input type="checkbox"/> Cities		Disaster Management Area Coordinators
<input type="checkbox"/> Unincorporated Areas		County Departments
<input type="checkbox"/> School Districts		County Office of Education
<input type="checkbox"/> Special Districts		
<input type="checkbox"/> Non-Governmental Organizations		
<input checked="" type="checkbox"/> Non-profits		ENLA
<input checked="" type="checkbox"/> Businesses		BICEPP & HSAC

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# Office of Emergency Management

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- ❑ OEM is responsible for organizing and directing preparedness efforts of the Emergency Management Organization of Los Angeles County
- ❑ OEM is the day-to-day Los Angeles County Operational Area coordinator for the entire geographic area of the county

Planning & Coordination

Operations & Training

Public Education

Recovery

---



# Planning & Coordination

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- ☐ Maintain approved OA Emergency Response Plan and Annexes
  - ☐ Provide leadership and coordinate development of disaster plans and exercises in the OA
  - ☐ Participate in State Planning Initiatives
  - ☐ Assist County departments to develop department and facility emergency plans
  - ☐ Support and advise Board of Supervisors in matters pertaining to their role as elected officials during emergencies and disasters.
-



# Operations & Training

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- ☐ Maintain readiness in County EOC
  - ☐ Provide liaisons to other EOCs
  - ☐ Staff County EOC in an activation
  - ☐ Conduct training for County & OA partners
  - ☐ Support 24x7 Duty Officer Program
-



# Public Education

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- ☐ Attend OA Preparedness Expos
  - ☐ Develop and Distribute ESP Materials
  - ☐ Issue Public Service Announcements on Preparedness
  - ☐ Participate in community meetings
  - ☐ Encourage citizen-based volunteer programs
-



# Recovery

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- ☐ Resume Government Services
  - ☐ Rebuild Physical Environment
  - ☐ Re-establish Social Networks
  - ☐ Promote Economic Resiliency
-



# City to Op Area Communications

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- ☐ 24x7 Duty Officer  
Phone (323) 459-3779  
[dutyofficer@ceooem.lacounty.gov](mailto:dutyofficer@ceooem.lacounty.gov)
  - ☐ Operational Area Response & Recovery System (OARRS)
    - Internet
    - Satellite
  - ☐ CWIRS – Countywide Integrated Radio System
  - ☐ EOC Liaison
-



# On an Ordinary Day...

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- ☐ OEM serves on design teams for exercises with Co. Depts and OA partners
  - ☐ OEM trains Co. Depts to prepare for their roles and responsibilities during an emergency
  - ☐ OEM prepares and updates OA emergency plans
  - ☐ OEM distributes and presents preparedness information
  - ☐ OEM monitors (24x7) escalating incidents in the county
  - ☐ OEM serves as a conduit to cities from the State
-



# On a Bad Day...

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- ❑ OEM monitors escalating incidents
  - ❑ OEM ensures that responding agencies get incident information
  - ❑ OEM distributes incident information to BOS and OA partners
  - ❑ OEM keeps CalEMA informed about OA response and capabilities
  - ❑ OEM coordinates with LASD in activating CEOC
  - ❑ OEM staffs key CEOC positions and provides liaisons to other EOCs, as necessary
  - ❑ OEM collects IDE information to support requests for State or Federal assistance.
-





# County Emergency Operations Center (CEOC)

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- ☐ Base Isolated for an 8.3 quake, the CEOC houses:
  - Sheriff's Departmental Operations Center
  - CEO's Departmental Operations Center
- ☐ Connectivity to CISN – California Integrated Seismic Network
- ☐ Emergency Alert System (EAS); Access to commercial TV and radio stations
- ☐ Access to the Operational Area Satellite System (OASIS)
- ☐ Multiple base radios for the County Wide Integrated Radio System (CWIRS)
- ☐ Disaster Communications Service (DCS) provides ham radio operator access



# Activation Procedures

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- The EOC will activate when:
    - A city activates its EOC and requests support from the Operational Area
    - Two or more cities have proclaimed a local emergency
    - The County proclaims a local emergency
-

# Ashu Palta

## Sr. Emergency Program Manager

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(323) 980-2268

[apalta@ceooem.lacounty.gov](mailto:apalta@ceooem.lacounty.gov)



# Emergency Management in Los Angeles County

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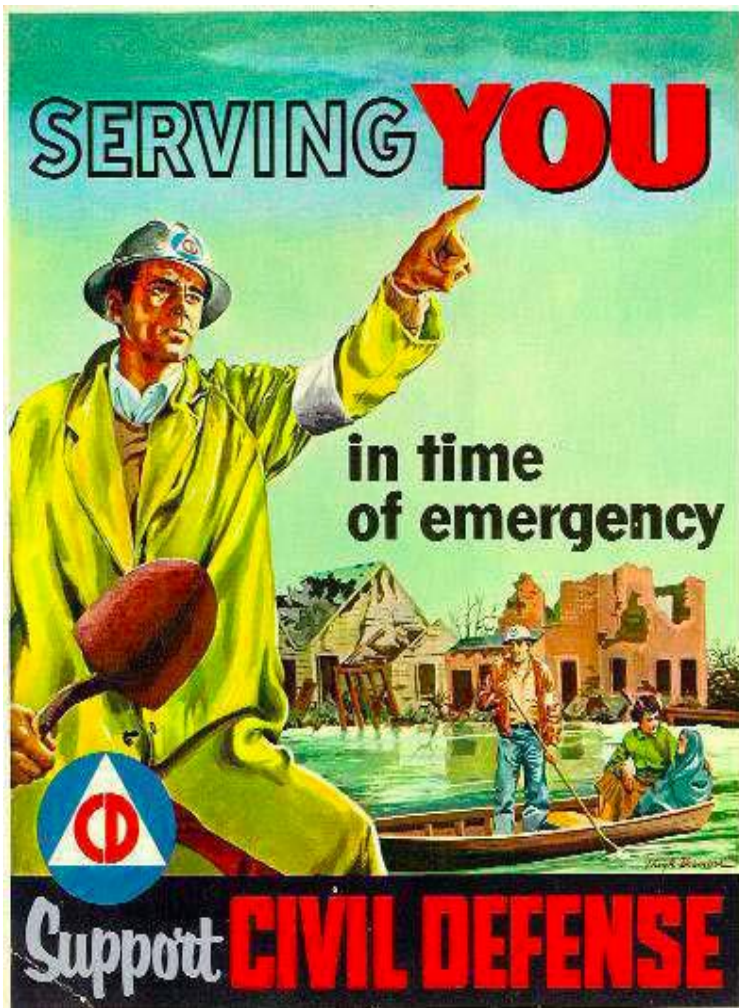
Thank You!





# DISASTER MANAGEMENT AREAS

A Unique Solution for a Unique County



## WHAT ARE DISASTER MANAGEMENT AREAS?



In Los Angeles County since WWII



A link between the military and local government



During WWII, focus was on land and air invasion/bombing



During the 50s and 60s, focus was nuclear attack



Now the focus is on "all hazards" emergency management

Part of the Civil Defense program  
"Civil Defense Areas"





# “ALL HAZARDS” APPROACH

## Decades of disasters:

- Alaskan Earthquake 1964
- Baldwin Hills Dam
- Watts Riots
- Wildland Fires
- Azusa Mudslides
- Sylmar Earthquake
- Whittier Earthquake
- Oakland Hills Fire
- Loma Prieta Earthquake
- Northridge Earthquake
- El Nino
- Civil Unrest- Riots
- “Multihazard” plans
- Civil Defense Areas became Disaster Management Areas

## LOS ANGELES COUNTY OPERATIONAL AREA



- 88 cities formed 8 Disaster Management Areas (DMAs)
  - 1-25 cities per DMA
- 8 DMAs are Joint Powers Authorities between the cities in each area and the LA County Board of Supervisors
- Each DMA has a Coordinator (DMAC)
- LA County Office of Emergency Management (OEM) is the lead agency for day-to-day emergency management activities
- LA County Sheriff's Department is the lead agency during an emergency or disaster



# DISASTER MANAGEMENT AREAS

Area A- Pamela Mottice-Muller

Area B- Debbie Pedrazzoli

Area C- John Penido

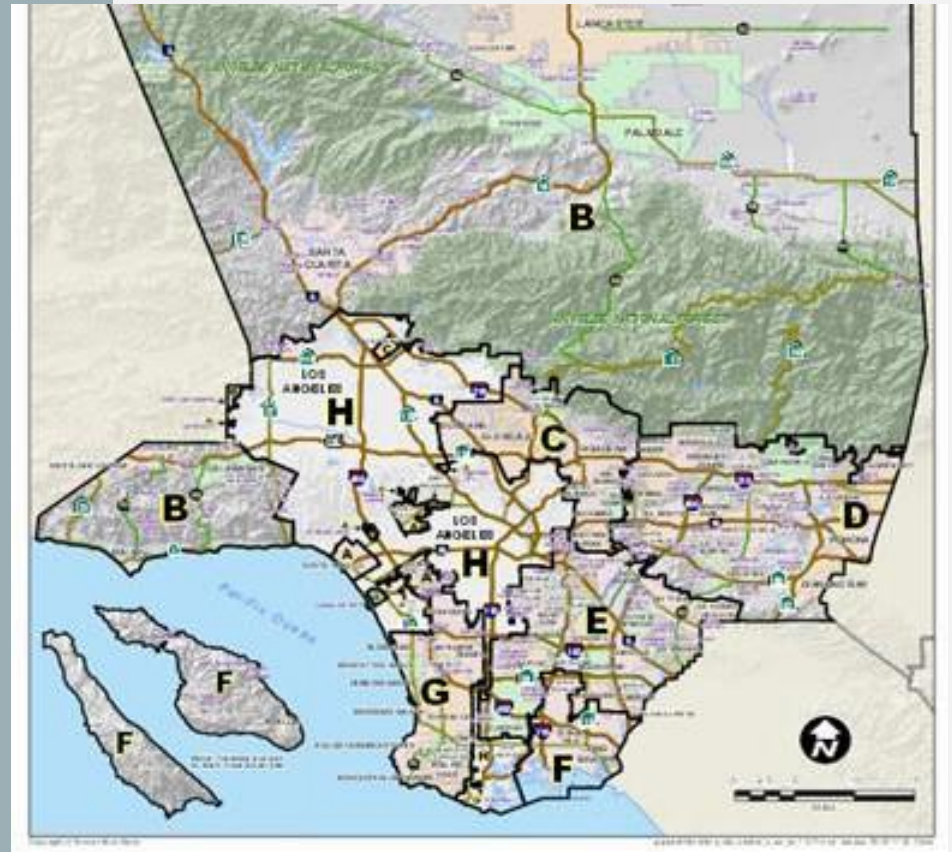
Area D- Diana Manzano-Garcia

Area E- David Ashman

Area F- Francisco Soto

Area G- Jeffrey R. Robinson

Area H- Kathleen Hutton



# **Disaster Management Areas, Cities, and Unincorporated Areas Los Angeles County Operational Area**

## **AREA A**

BEVERLY HILLS  
CULVER CITY  
SANTA MONICA  
WEST HOLLYWOOD

## **AREA B**

AGOURA HILLS  
CALABASAS  
HIDDEN HILLS  
LANCASTER  
MALIBU  
PALMDALE  
SANTA CLARITA  
WESTLAKE VILLAGE

## **AREA C**

ALHAMBRA  
BURBANK  
GLENDALE  
LA CANADA FLINTRIDGE  
MONTEREY PARK  
PASADENA  
SAN FERNANDO  
SAN GABRIEL  
SAN MARINO  
SOUTH PASADENA

## **AREA D**

ARCADIA  
AZUSA  
BALDWIN PARK  
BRADBURY  
CITY OF INDUSTRY  
CLAREMONT  
COVINA  
DIAMOND BAR  
DUARTE  
EL MONTE  
GLENORA  
IRWINDALE  
LA PUENTE  
LA VERNE  
MONROVIA  
POMONA  
ROSEMEAD  
SAN DIMAS  
SIERRA MADRE  
SOUTH EL MONTE  
TEMPLE CITY  
WALNUT  
WEST COVINA

## **AREA E**

ARTESIA  
BELL  
BELL GARDENS  
BELLFLOWER  
CARSON  
CERRITOS  
CITY OF COMMERCE  
COMPTON  
CUDAHY  
DOWNEY  
HAWAIIAN GARDENS  
HUNTINGTON PARK  
LA HABRA HEIGHTS  
LA MIRADA  
LAKEWOOD  
LYNWOOD  
MAYWOOD  
MONTEBELLO  
NORWALK  
PARAMOUNT  
PICO RIVERA  
SANTA FE SPRINGS  
SOUTH GATE  
VERNON  
WHITTIER

## **AREA F**

AVALON  
LONG BEACH  
SIGNAL HILL

## **AREA G**

EL SEGUNDO  
GARDENA  
HAWTHORNE  
HERMOSA BEACH  
INGLEWOOD  
LAWNDALE  
LOMITA  
MANHATTAN BEACH  
PALOS VERDES ESTATES  
RANCHO PALOS VERDES  
REDONDO BEACH  
ROLLING HILLS  
ROLLING HILLS ESTATES  
TORRANCE

## **AREA H**

LOS ANGELES



DMAC

- Responsible to carry out the Mission of our Area through:
  - Program delivery
  - Members support
  - Outside agency partnerships
  - Communications at all levels

## NON EMERGENCY ROLES



Disseminate EM information received from OA



Coordinate and participate with the OA and OEM in operational planning, exercises and training affecting Area jurisdictions.



Coordinate and communicate with other disaster services organizations



Attend meetings, workshops, seminars to improve emergency programs



Woolsey Fire 2018

## WHAT DO THE DMACS DO?

Assist	Assist in SEMS/NIMS compliance: <ul style="list-style-type: none"><li>• Planning</li><li>• Training</li><li>• Exercises</li></ul>
Conduct	Conduct workshops
Advocate	Advocate for cities during emergency and recovery
Respond	Respond to emergencies and incidents
Manage	Manage the JPA, federal grant and audits
Host	Host monthly meetings for cities and partner agencies

WHAT ELSE DOES YOUR DMAC DO:

<b>Represent</b>	Represent cities at meetings with county, state and federal agencies
<b>Act</b>	Act as Liaison and advocate for cities
<b>Facilitate</b>	Facilitate information flow to and from cities
<b>Help</b>	Help county, state and federal agencies to write plans that may affect cities
<b>Assist in</b>	Assist in developing comprehensive plans for all hazards

# COMMUNITY PARTNER AGENCIES

- **County Departments**
- **School Districts**
- **Private Schools**
- **College and Universities**
- **Hospitals**
- **Non-Governmental Organizations**
- **Volunteer Agencies**
- **Utilities**
- **Airports**
- **Transportation**
- **Private Sector**
- **Community Groups**
- **State and Federal Agencies**





# PLANS FOR ALL HAZARDS

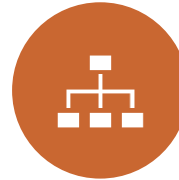
- Natural, Technological, Human-Caused events
  - Emergency Operations
  - Hazard Mitigation
  - Recovery
  - Evacuation
  - Mass Care and Shelter
  - Animal Care
  - Special Needs Population
  - Public Information



# PROVIDE AND FACILITATE TRAINING



SEMS, NIMS, ICS



EOC OPERATIONS  
AND POSITIONS



SHELTER  
MANAGEMENT



ANIMAL  
CARE/SHELTER



FINANCIAL/COST  
RECOVERY



POLICY  
DEVELOPMENT



## ASSIST WITH EXERCISES

Orientations

Tabletops

Functional

Full Scale

Drills

Participate in OA exercise

## WHAT DO THE DMACS DO WHEN...

- The response begins at the local (city) level:
  - Act as an advisor
  - Assist in assessing the need for resources
    - Relay needs of the city to the OA
  - Guidance to ensure continuity of government
  - Ensure public information is available to the cities and partner agencies



Fish Fire 2016

## EMERGENCY ROLE



Check in with Area cities to quickly determine the impact of the emergency/disaster



Provide a quick Area status report to the OA



Get feedback from the OA as to which DMAC Areas appear to be most heavily impacted and which appear least impacted.

# DMAC



All 8 DMACs are unique



Our Mission Statement is the same



Our response varies



Some of us coordinate  
other programs

Area D Platoon  
Area D Chaplains  
Area D Moulage Team



# QUESTIONS

Diana Manzano-Garcia

Disaster Management Area  
Coordinator- Area D

909.394.3399- O

626.201.0919- M

[dmanzano@areadonline.com](mailto:dmanzano@areadonline.com)

# Break

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FLOODING IN LOS ANGELES COUNTY



# Systems Mitigate Risks





# Local Flooding Risks



# Capturing storm water; Recharging groundwater





# Be prepared



# What should you do?

**Ensure you are prepared**

**Stay informed -- Monitor:**

- Local weather forecasts and advisories

**Stay Alert – Anticipate potential hazards:**

- Water, mud and/or debris on streets
- Downed trees or fallen limbs
- Power and traffic signal outages



# Stay informed



Road closures:

[dpw.lacounty.gov/roadclosures](http://dpw.lacounty.gov/roadclosures)



Sandbags:

[dpw.lacounty.gov/dsg/sandbags](http://dpw.lacounty.gov/dsg/sandbags)



Weather Conditions:

[wrh.noaa.gov/lox](http://wrh.noaa.gov/lox)



Tree safety / Public Works Dispatch:

**1-800-675-HELP (4357)**

# Resources

## **Before**

- Is your property in a Special Flood Hazard Zone?  
Visit: [dpw.lacounty.gov/wmd/floodzone](http://dpw.lacounty.gov/wmd/floodzone)
- Preparedness Information at [www.lacounty.gov/larain](http://www.lacounty.gov/larain)
- Signup for AlertLA County – [alert.lacounty.gov](http://alert.lacounty.gov)
- Download the Los Angeles County – “The Works” smart phone app

## **During**

- Stay updated at [lacounty.gov/larain](http://lacounty.gov/larain)
- DPW 24-hour Dispatch: (800) 675 – HELP (4357)
- Or visit [dpw.lacounty.gov/contact/](http://dpw.lacounty.gov/contact/)
- Social Media - #LARain

## **After**

- To report damage or seek assistance contact



# **Thank you. Questions?**

**Loni Eazell, LACPW**  
**Disaster Services Specialist**  
[leazell@dpw.lacounty.gov](mailto:leazell@dpw.lacounty.gov)  
(626) 458-7340



**LOS ANGELES  
COUNTY  
2019 PARTICIPANT  
SEMINAR**

**EXERCISE  
PLANNING 101**

Elaine Forsyth, RN

Disaster Program Manager – ASCs, HHH, EMS

Providers Interim for Dialysis, LTC

[eforsyth@dhs.lacounty.gov](mailto:eforsyth@dhs.lacounty.gov)

562-378-1647



# PRESENTATION OBJECTIVES

At the end of this presentation, each participant will be able to:

- Define 3 types of exercise – table top, functional and full-scale
- Verbalize 3 components needed to conduct an exercise
- Understand the purpose of each component and how they relate to each other
- Discuss how to adapt the LA County Master Scenario Events List (MSEL) to suit the needs of their facility or agency



# EMS AGENCY

- Support agency – responsible for coordinating care during a large scale disaster or incident either within the Medical Alert Center (MAC) or Department Operations Center (DOC)
- Not affiliated with CMS
- Not regulatory – some things we offer may help you meet some regulatory standards
- Our mission is to support and train medical and health sectors to be prepared for a disaster

Overarching goal during a disaster: Each patient receive the correct care at the correct facility that can meet their needs





# DEFINITIONS OF 3 TYPES OF EXERCISES

- Table top exercise (TTX) - Discussion based exercise where participants sit in a classroom type situation or around a table. Focus on policies and procedures
- Functional exercise - Simulated operational environment. Designed to exercise specific team members, processes and/or resources
- Full-scale exercise - Typically a more lengthy exercise which takes place on location using equipment and personnel that would be called upon in an actual event (to the extent possible)
- Community Wide - An exercise that involves more than just your facility or agency



## (D) TRAINING AND TESTING

The (*healthcare sector*) must develop and maintain an emergency preparedness training and testing program that is based on .... (*list of items that need to be included*)

- (2) The (*healthcare sector*) must do the following:
  - (i) Participate in a full-scale exercise that is community-based
  - (ii) Conduct an additional exercise that may include, but is not limited to the following:
    - (A) A second full-scale exercise that is individual, facility-based.
    - (B) A tabletop exercise that includes a group discussion led by a facilitator, using a narrated, clinically-relevant emergency scenario, and a set of problem statements, directed messages, or prepared questions designed to challenge an emergency plan.

# EXERCISE COMPONENTS

- Objectives
- Scenario
- Master Scenario Events List (MSEL)
- Exercise Evaluation/Participant Feedback
- After Action Report (AAR)
- Improvement Plan (IP)





# OBJECTIVES

- Objectives are what you would like to test e.g. communication
- Sample objectives are available on the EMS Agency website and in your handouts
- For each objective, list steps on how the objective could be tested – example to follow



# OBJECTIVE EXAMPLE

## **OBJECTIVE: Communication**

- Maintain situational awareness by gathering and sharing real-time information related to the emergency and the current state of the (facility/agency) through coordination with ....(staff, EMS Agency, etc.)

## **Sample Task(s):**

- Activate communication plan/policy or develop a process for sharing of information related to the incident with on-duty staff and those who are scheduled to work within 30 minutes of incident notification
- Respond to communication received from local healthcare partners and/or DHS DOC e.g. service level request, resources availability and/or capabilities.
- Utilize and test redundant communication systems [insert specific systems to test, such as text messaging, email, mass notification software, etc. – refer to your communication plan/policy] to notify staff, response partners and DHS DOC as applicable.





# SCENARIO

- The scenario is usually put together after the objectives have been determined
- Should be relevant, and include situations that will test the objectives i.e. based on HVA
- With the Statewide Medical and Health Exercise (SWMHE), the scenario is set by the state before LA County begins working on sector objectives





# MASTER SCENARIO EVENTS LIST (MSEL)

- Chronological listing of events
- Used in an exercise
- Based on the scenario and sample tasks (objectives)
- Each row contains an inject with a time assigned to it
- Column headings include: **inject** number, **time**, **from** and **to** actual **message**/information, **expected action**
- Suggest including a column for objectives
- Only exercise controllers should see the MSEL

Inject #	Time	From	To	Message/Task	Expected Action	Controller Notes/Remarks	Objective
Pre-Exercise Play							
1	0700 hrs	Department of Public Health Radiation Department	All HCPs	HCPs within 5 blocks of each dispersal device are advised to shelter in place due to potential radiation fall out.	Each HCP within each of the 5 block radiuses needs to follow their shelter in place plan	Do you have a shelter in place plan? If yes, who would be the person to initiate the plan? If you do not have a plan, what steps should you consider? Examples include sealing outside doors and windows of facility/office, informing staff of the 5 block advisement to shelter in place	ASC Objective #2 HHH Objective #2
2	0805 hrs	HCPs	Staff	DHS DOC are asking for our service level/assessment poll	Discussion with leaders what your assessment status is and send corresponding color to MAC within 60 minutes. The color will be based on your ability to meet the needs of your patients and if you are able to assist in any way.	Assessment colors are: Green (we are okay and can accept minor care patients) Yellow (we are okay but cannot accept additional patients, however we are able to (fill in the blank e.g. you can use our supplies, or our space is available) or Black (we are evacuating or sheltering in place, we cannot help in any way)	ASC Objective #1
3	1000 hrs	HCPs	DHS/DOC	Submit one resource request (RR) per center.	Determine what you are short on and have exhausted all other sources. Each center to submit at least 1 Resource Request (RR) via ReddiNet or email to request the item.	Review the RR process with staff if they are unsure	ASC Objective #3



# MSEL/INJECTS ACTIVITY



# EXERCISE EVALUATION

- An exercise evaluation guide will be available on the EMS Agency website prior to the exercise
- It will include a participant feedback form
- Anyone who participates in any way (player, controller, etc.) should complete a feedback form
- Collated information should be put into the After Action Report

**PARTICIPANT FEEDBACK FORM**  
**APPENDIX D: PARTICIPANT FEEDBACK FORM**

**Objective:** To evaluate the overall effectiveness of the organization and response to the incident, and to identify areas that were successful and areas that need further improvement.

Please enter your responses below and send completed form to *[Designated individual]* by *[Date and Time due]*.

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Agency/Organization/Department: \_\_\_\_\_

Role:      Player ☐    Facilitator ☐    Observer ☐    Evaluator ☐    Other ☐

**[Location (EOC, HCC, Treatment Area, Etc.)]** \_\_\_\_\_

**Part I: Recommendations and Corrective Actions**

1. Based on the exercise activities today and the tasks identified, list the top three strengths


2. Based on the exercise activities today and the tasks identified, list the top three Areas for Improvement




# AFTER ACTION REPORT (AAR) /IMPROVEMENT PLAN (IP)

Name of Organization: [Enter Name Here]  
Organization Type: [Enter Type Here]  
Address: [Enter Address Here]  
2019 Statewide Medical and Health Exercise - Los Angeles County  
Flood Event - After Action Report (Due January 21, 2020)



Objective and Task	Performed without Challenges (P)	Performed with Some Challenges (S)	Performed with Major Challenges (M)	Unable to be Performed (U)
1.				
2.				
3.				
4.				
5.				

## Strengths Identified

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

## Areas for Improvement

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

## Improvement Plan

Tasks to Accomplish	Accomplish by: (Date)	Responsible Person

Exercise Type: Tabletop, Functional, or Full-Scale (circle one)

Submitted By: \_\_\_\_\_

Date: \_\_\_\_\_

- Can be two documents or combined into one
- SWMHE AAR/IP is a combined document
- AAR contains information on how the exercise went – did you meet your objectives by completing the sample tasks?
- Which areas did you do well in (strengths)
- Which areas need some improvement
- Improvement plan based on areas for improvement



# TOP PORTION OF AAR/IP

Name of Organization: [Enter Name Here]

Organization Type: [Enter Type Here]

Address: [Enter Address Here]

2019 Statewide Medical and Health Exercise - Los Angeles County

Flood Event - After Action Report (Due January 21, 2020)



Objective and Task	Performed without Challenges (P)	Performed with Some Challenges (S)	Performed with Major Challenges (M)	Unable to be Performed (U)
1.				
2.				
3.				





# AFTER ACTION REPORT (CONTD.)



## List top 3 strengths

- We were able to contact all staff both in the facility and those scheduled to work later in the day



## List top 3 areas for improvement

- We were unable to contact all appropriate staff as the call list did not contain everyone's current numbers



# MIDDLE PORTION OF AAR/IP

## Strengths Identified

1.
2.
3.

## Areas for Improvement

1.
2.
3.

# BOTTOM PORTION - IMPROVEMENT PLAN

- Improvement plan is based on your areas for improvement
- Based on the previous example
  - *We were unable to contact all appropriate staff as the call list did not contain everyone's current numbers*
- Enter the date to be accomplished and the person responsible for completing the task

Improvement Plan		
Tasks to Accomplish	Accomplish by: (Date)	Responsible Person

Exercise Type: Tabletop, Functional, or Full-Scale (circle one)

Submitted By: \_\_\_\_\_ Date: \_\_\_\_\_



Name of Organization: [Enter Name Here]

Organization Type: [Enter Type Here]

Address: [Enter Address Here]

2019 Statewide Medical and Health Exercise - Los Angeles County

Flood Event - After Action Report (Due January 21, 2020)



Objective and Task	Performed without Challenges (P)	Performed with Some Challenges (S)	Performed with Major Challenges (M)	Unable to be Performed (U)
1.				
2.				
3.				
4.				
5.				

**Strengths Identified**

1.
2.
3.

**Areas for Improvement**

1.
2.
3.

**Improvement Plan**

Tasks to Accomplish	Accomplish by: (Date)	Responsible Person

Exercise Type: Tabletop, Functional, or Full-Scale (circle one)

Submitted By: \_\_\_\_\_

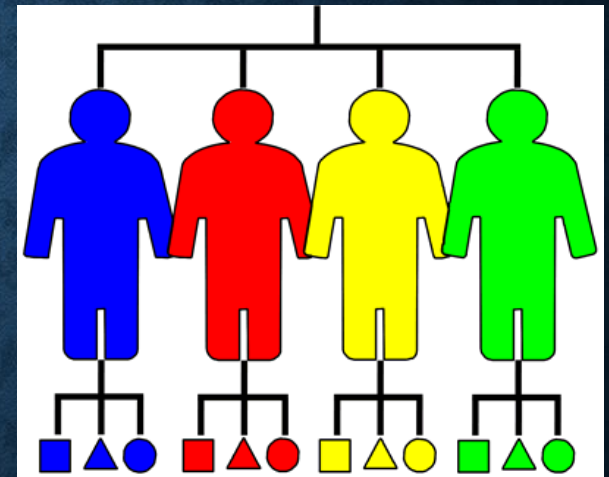
Date: \_\_\_\_\_

# AAR/IP FOR THE SWMHE 2019



# INCIDENT COMMAND SYSTEM (ICS)

- Management tool
- Created by wild land fire agencies 1970's
- Expanded and adapted to fit any size or type of emergency
- Provides structure
- Required by government agencies
- Color coded

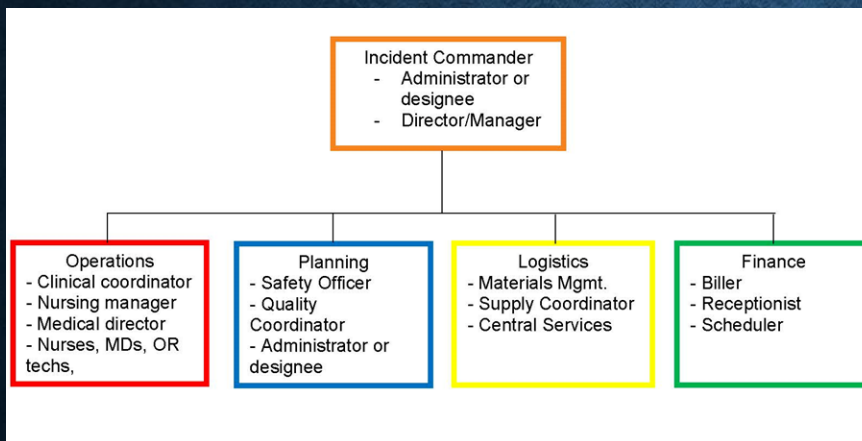




# ICS

## ICS

- **Command** (Orange) - In charge of the incident
- **Operations** (Red) - Do the "hands on" at an incident
- **Planning** (Blue) - Coordinate incident planning
- **Logistics** (Yellow) - Supply all incident materials
- **Finance** (Green) - Document and track incident costs



- The EMS Agency, hospitals, clinics and LTC facilities within LA County use it along with all government agencies
- All sectors should have a basic understanding of it so that terminology used in the community will be understood

# THANK YOU

## **Speaker contact information:**

- Elaine Forsyth
- [eforsyth@dhs.lacounty.gov](mailto:eforsyth@dhs.lacounty.gov)
- 562-378-1647
- <http://dhs.lacounty.gov/wps/portal/dhs/ems>

# Break

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# ReddiNet

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- Overview
  - Resource Request
  - Family Reunification Module

# Closing Remarks

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□ Survey Monkey

□ Thank you

□ Cheryn Watkins

